

## THE WALKTHROUGH CHECKLIST

## ARRIVAL AND EXTERIOR Easy to find farm or business. Visible and clear road signs. Accurate online maps. Prominent and attractive farm or business sign. Easy to find driveway or entrance. Well marked driveway or entrance. Safe entry/exit driveway or entrance. Logical traffice flow. First Impression: Overall visual appealing and maintained. Authenticity: Does it feel real? **PARKING AREA** Designated parking area is clearly marked and easy to find. Signage clearly directs visitors to the parking area. Barriersin place to define the parking area. Space is adequate for easy maneuvering. Marked spaces: Clearly defined parking spots. Entry/Exit space is sufficient for safe movement. Overall good condition. Smooth, free of potholes and obstacles. Dry surface and no excessive mud. Gravel or other measures in placeto reduce dust. Paving in place for a comfortable walking surface. **OUTDOOR AREAS** Great first ompressions. Seating: Picnic tables, benches, or pavilion available. Designated playing area for children. Signage with clear instructions and information. Safe property & clear of hazards. ☐ Junk/Clutteris removed and area is free of unnecessary items. Tripping hazards are addressed and minimized. Machinery and equipement is stored securely. Chemicals are store, locked and out of sight. Secure fencing and barriers around animal enclosures.





BUILDING FACILITIES
☐ Buildings are accessible and easy to access.
Exterior is well maintained and visualy appealing.
☐ Entrance is clearly marked and inviting.
Doorways are wide enough for easy access.
Floors are smooth, level, and safe.
Lightingis well-lit and bright.
Hazards are minimized or eliminated.
Clutter is under control and space is tidy.
HOSTING EXPERIENCE
Merchandise is clearly visible and easy to access.
Checkout is easy to locate and access.
Displays are effectiveness and maximize product exposure.
Displays are in good condition, sturdy, safe, and free of damage.
Display aesthetics are consistent in style and visually appealing.
Displays are varied and offer different product sizes and options.
Decor is appropriately themed, consistent and complements the farm's atmosphere.
Signs are readable with clear fonts and appropriate size.
Signs are consistency and use the farm's branding and style.
Signs are appropriately organized by type with product, informational, and pricing signs.
Customer Convenience (Score: 0-3):
Shopping Baskets/Carts are available for customer use.
Multiple payment Options are available: credit/debit, cash, gift cards.
Tasting opportunities are available and encouraged with product sampling.
Recipes and product information and available for added value.
Bathrooms are clean and accessible.
Seating/Eating Areasare clean and accessible.
<ul> <li>Personnel are well identified, greet customers, are helpful and knowledgeable.</li> <li>Personnel engage and interact, offer local area recommendations.</li> </ul>
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PROGRAMS AND OFFERINGS
There are multiple activities on site.
Activities are engaging and appropriate for all ages.
Activities are consistent.
Farm tours are well-organized and informative.
Farm tours are adaptable to group interests.
Events/Festivals are engaging and consistent.
Onsite Events/Festivals are well-organized and provide memorable experiences.
Offsite Events/Festivals are well advertised and additional info is easily accessible.
Onsite Lodgings are well-maintaned, clean and easily accessible.

Offsite Lodgings are well advertised and additional info is easily accessible.

